

11/20/12 - Rider Kudos for Route 45 Operator

I want to express my appreciation for an exceptional operator that has impressed many riders of the #45 bus that picks up at Boyds Corner at 6:18 AM and drops off at Amtrak in Wilmington most mornings. She is a highly skilled, safe and courteous driver. She handles traffic well with no hard brakes or sharp, abrupt turns. She is exceptionally courteous and professional. She always smiles and greets us. She makes us feel welcomed and she always gets us to work on time.

A while back (when she would drive us home in the summer) she demonstrated her concern for us. The busses occasionally would stack up at the rail station 4 and 5 deep. This made it impossible to read the bus numbers because of the angle of the bus when it turned from Market St. When that happened she would stand just outside of the bus door, look for us and wave to us so we would know she was there at the far end of the block. Other drivers have left us standing there or made us board the bus in the middle of the street.

We are very glad to have her and ask/hope that she does not get rotated out. She is an outstanding person!

Tom Yeasted